



# MEMO

**TO:** North Dakota Immunization Providers

**FROM:** Mary Woinarowicz  
NDIIS Sentinel Site Coordinator

**RE:** North Dakota Immunization Information System Update

**DATE:** December 7, 2012

On November 19, 2012 the North Dakota Immunization Information System (NDIIS) experienced a system upgrade. Since this implementation, users have been experiencing a number of issues when attempting to use the system. Blue Cross/Blue Shield of North Dakota (NDIIS vendor) has been working to find a fix for this issue. Because of the complexity of the problem and the unknown length of time before a resolution is anticipated, it has been decided to *temporarily* move back to using the previous NDIIS system. All data entered into the NDIIS since November 19<sup>th</sup> will be moved back into the old system, so nothing should be lost.

Starting Monday, December 10<sup>th</sup> all NDIIS users will begin using the previous version of the NDIIS. Any data entry that was being halted due to issues with the upgraded NDIIS should be entered once the change has taken place. During the transition from the upgraded version back to the previous version of NDIIS, providers will experience down time of the NDIIS starting the evening of Friday, December 7<sup>th</sup> until possibly the morning of Monday, December 10<sup>th</sup>.

Providers enrolled in the Vaccines For Children (VFC) program will not move to the new NDIIS vaccine ordering system until the NDIIS upgrade issues are resolved. Until that time, please continue to submit your vaccine orders to the Immunization Program via fax or the online form located on the immunization program website at [www.ndhealth.gov/immunize](http://www.ndhealth.gov/immunize).

When using the previous version of NDIIS, VFC providers will again have to use the previous borrow and return functionality. Instructions on how to borrow and return vaccine in the NDIIS between VFC and private supplies is available at [www.ndhealth.gov/Immunize/Documents/Providers/Memo/BorrowReturnMemo.pdf](http://www.ndhealth.gov/Immunize/Documents/Providers/Memo/BorrowReturnMemo.pdf).

Providers will be notified when the system will be upgraded again in the future and when vaccine ordering functionality is available. The North Dakota Department of Health (NDDoH) Immunization Program appreciates your patience regarding this issue.

Please feel free to contact the NDDoH Immunization Program with any questions or concerns at 701.328.3386 or toll-free at 800.472.2180.